



SAN DIEGO MESA COLLEGE

Integrated Planning Survey
Preliminary Results 2018/19

Background

- Annual evaluation of our program review process
- Evaluation Deliverables:
 - An executive summary with recommendations for the Program Review Committee and resource allocation committees
 - A full report detailing results of the study

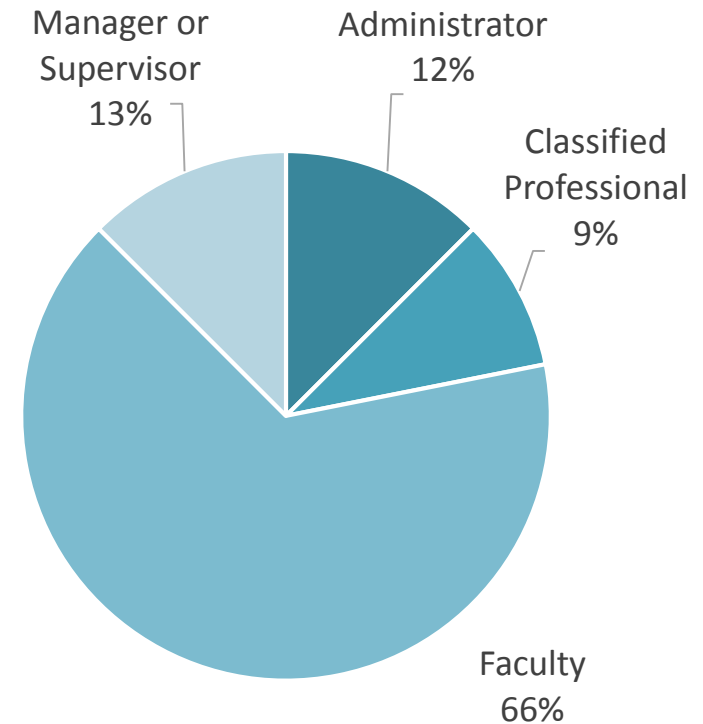
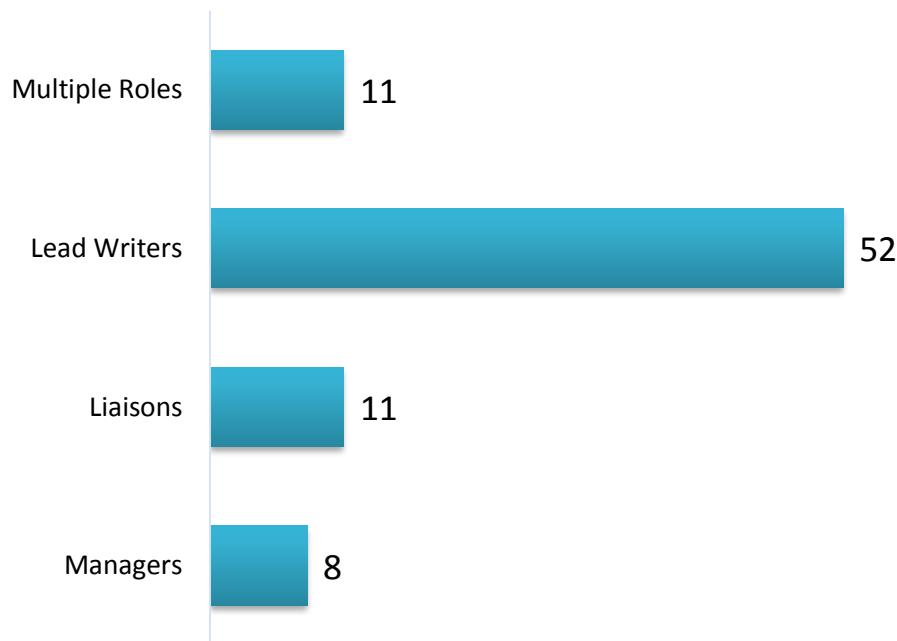
Integrated Planning Survey Overview

- Data collected in February/March 2019
- Sent to 142 Lead Writers, Liaisons, and Managers
- Topics:
 - Program Review communication/website
 - Program Review module
 - Support/resources provided by Program Review Committee and resource allocation committees
 - Program Review trainings/meetings
 - Reflections on and recommendations for the process

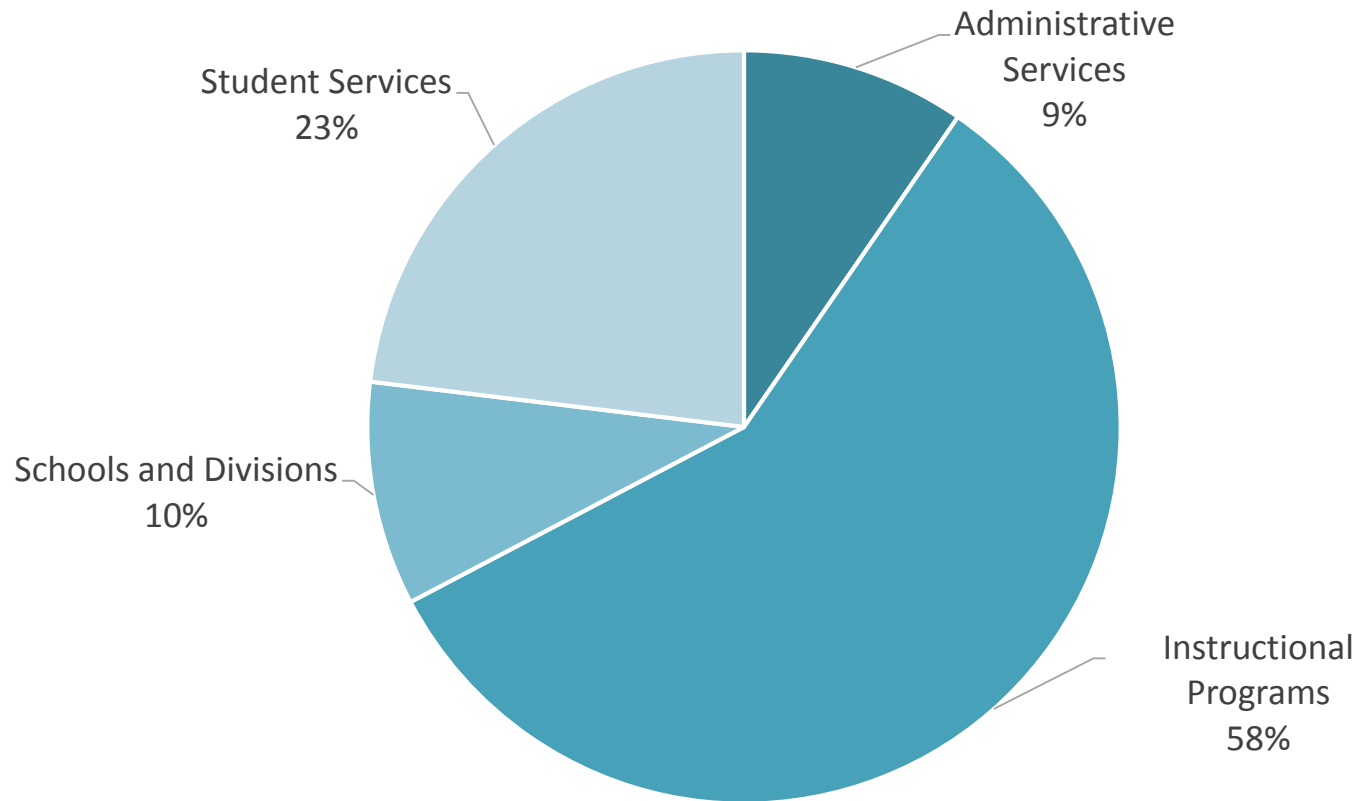
Integrated Planning Survey Respondents

- $64 / 142 = 45\%$ Response Rate (complete responses)

*Of the total (52 Lead Writers, 11 Liaisons, and 8 Managers), 11 held Multiple Roles.



Lead Writer Assignment

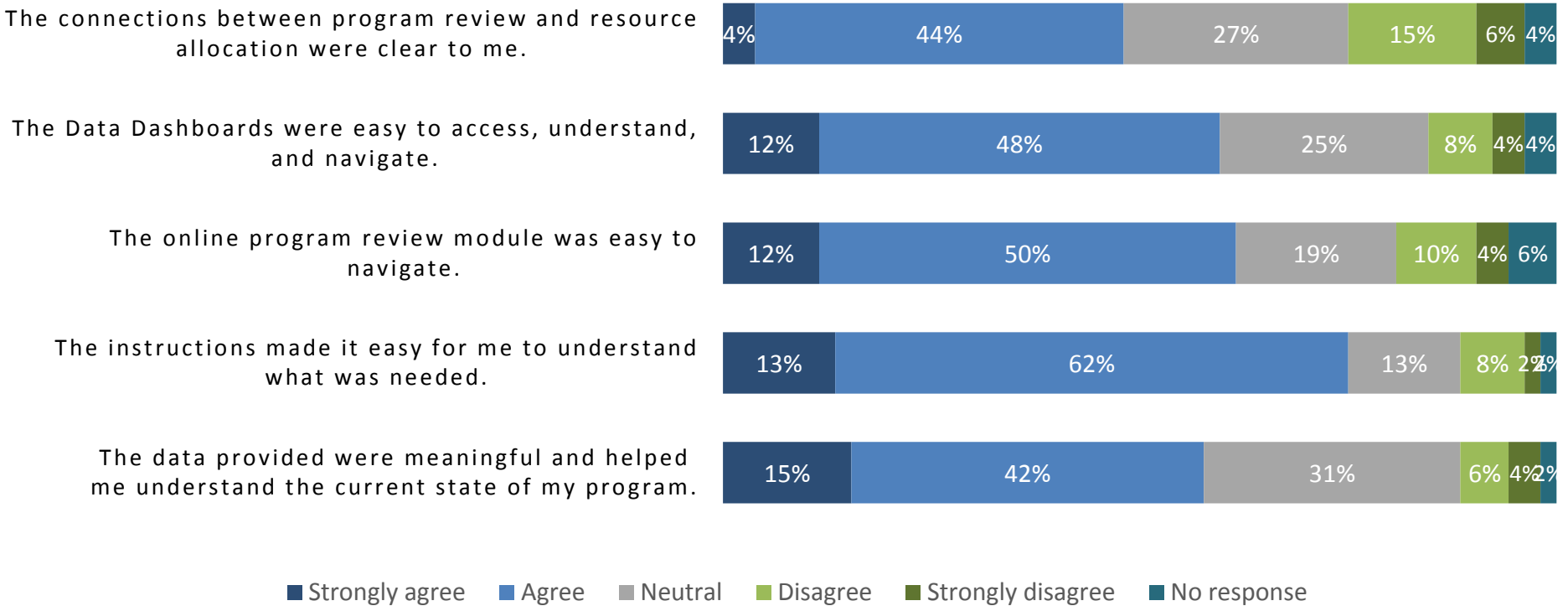


Lead Writer Experience

Program Review Module

52 respondents were asked about the Program Review module

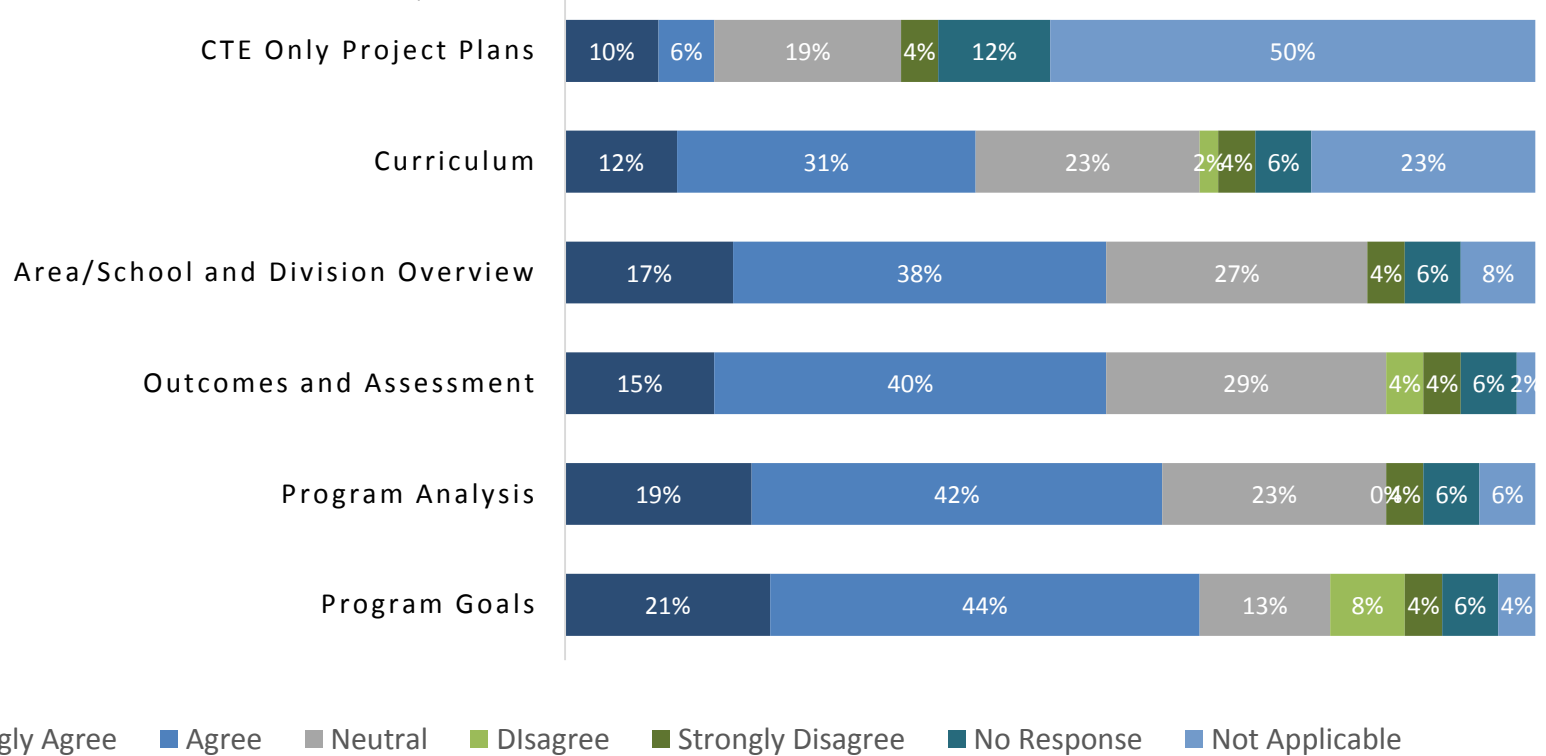
FIGURE 1. PROGRAM REVIEW MODULE RESPONSES



Program Review Module

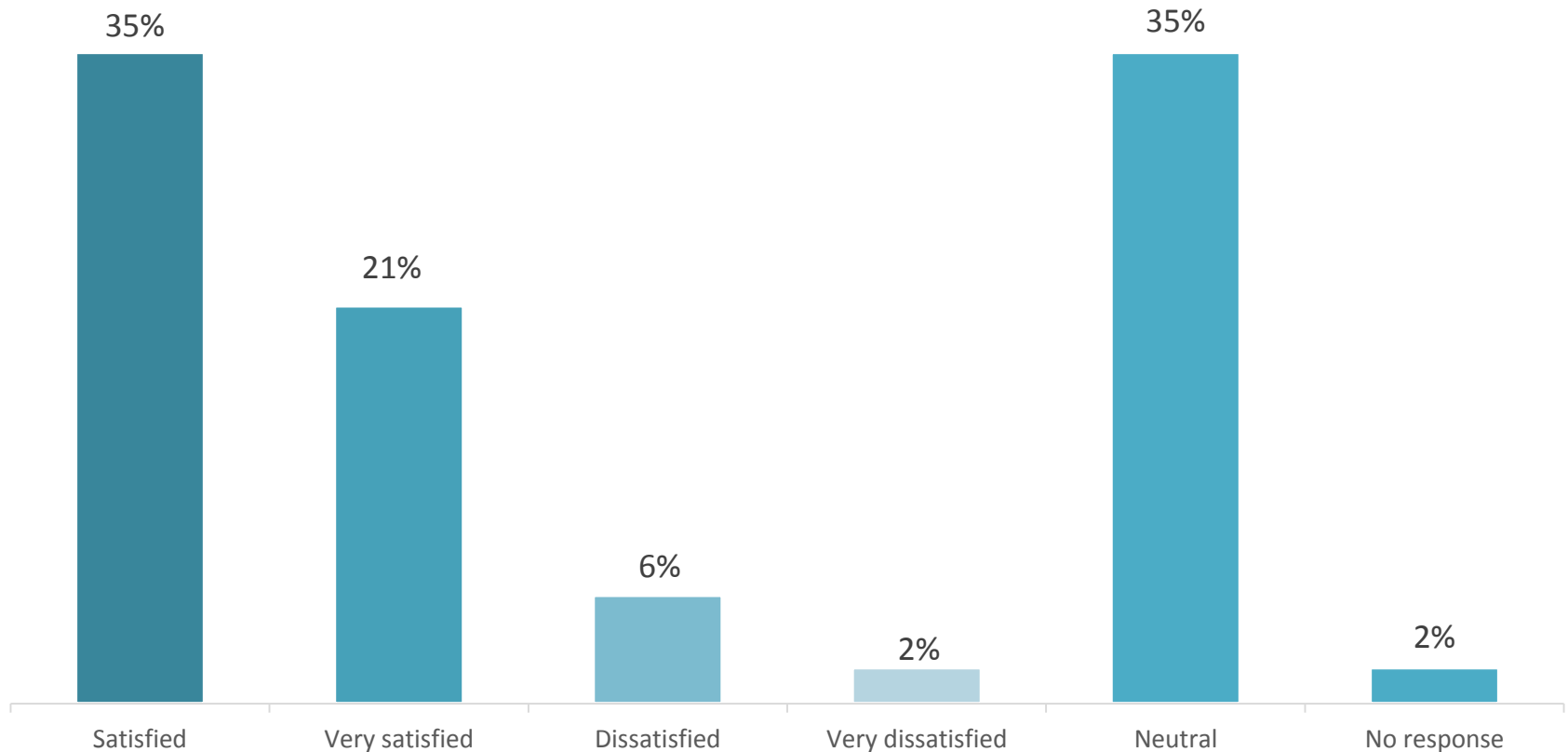
52 respondents were asked about the Program Review module

FIGURE 2. THESE AREAS HAD QUESTIONS THAT GENERATED MEANINGFUL DISCUSSION



Lead Writers Indicate Support from Liaisons

52 respondents were asked about Liaison support

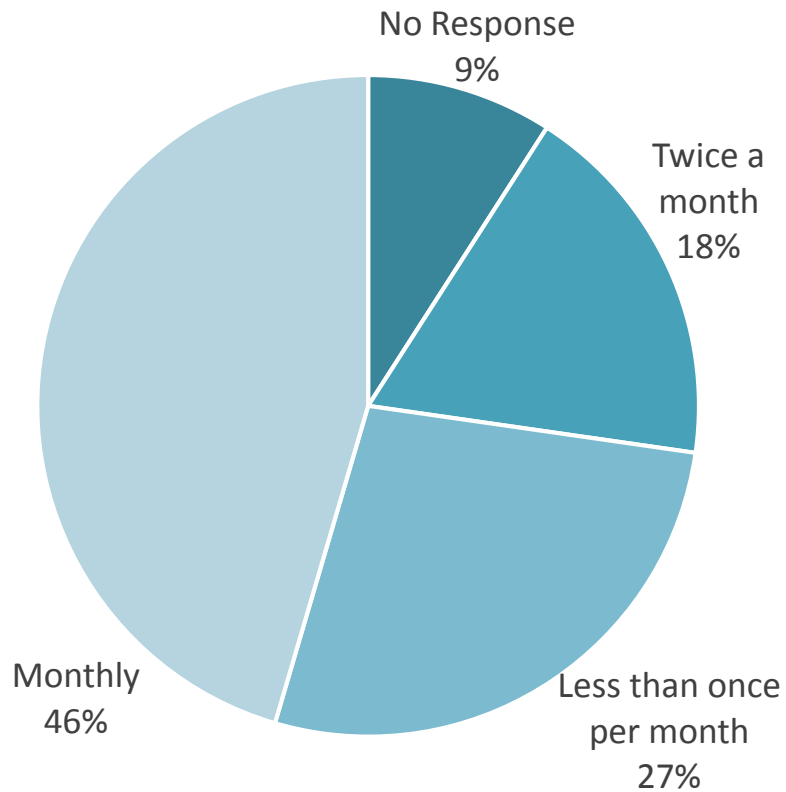


Liaison Experience

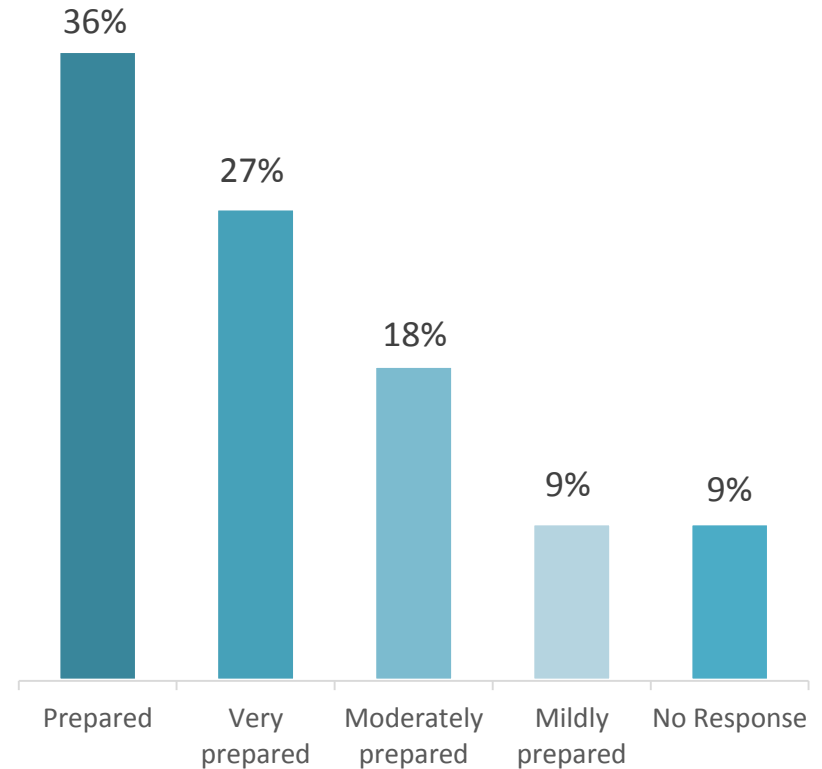
Liaison Feedback

11 respondents were asked about their experience as a Liaison

Frequency of Communication with Lead Writers



How prepared did you feel to support your assigned Lead Writers?



Liaison Feedback

11 respondents were asked about their experience as a Liaison

Most Valuable Aspects of Serving as a Program Review Liaison

- Learning about and connecting with other programs/disciplines (2)
- Support from colleagues (2)

Recommendations for Improvement

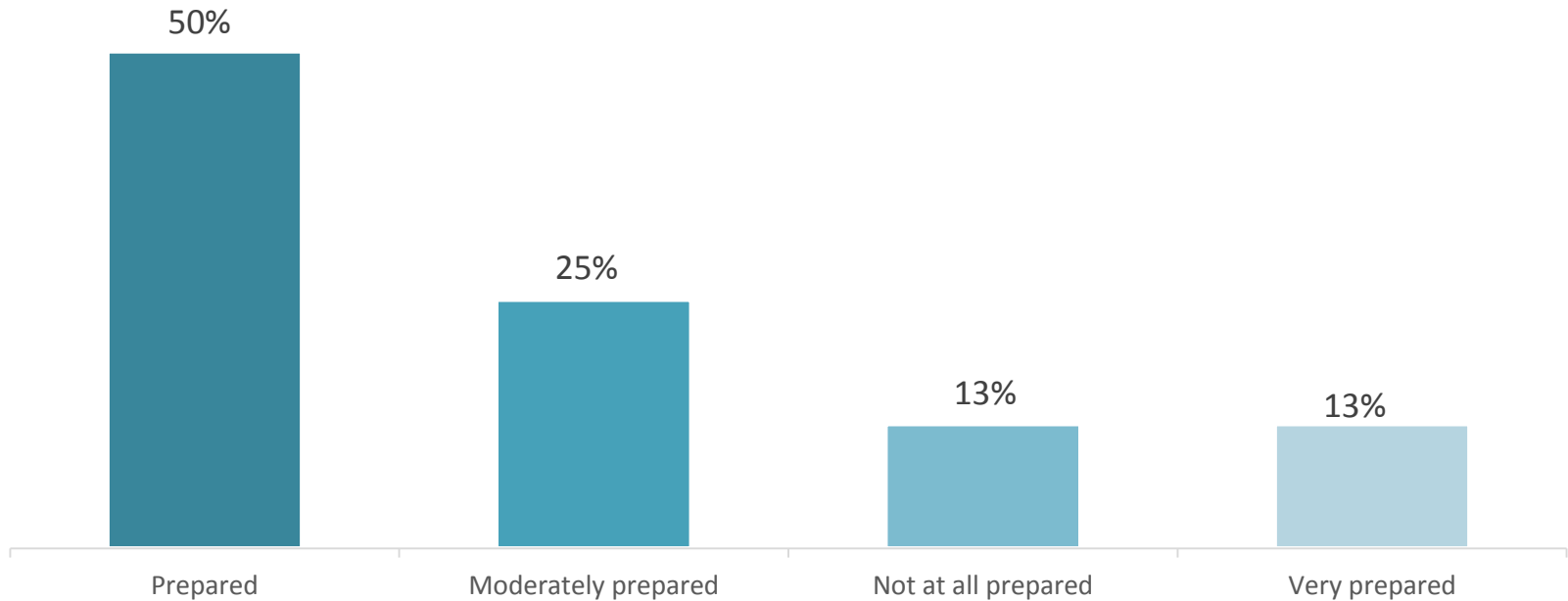
- There were no recommendations
- Liaisons mentioned being satisfied with their experience in the role

Manager Experience

Manager Feedback

8 respondents were asked about their experience as a Manager

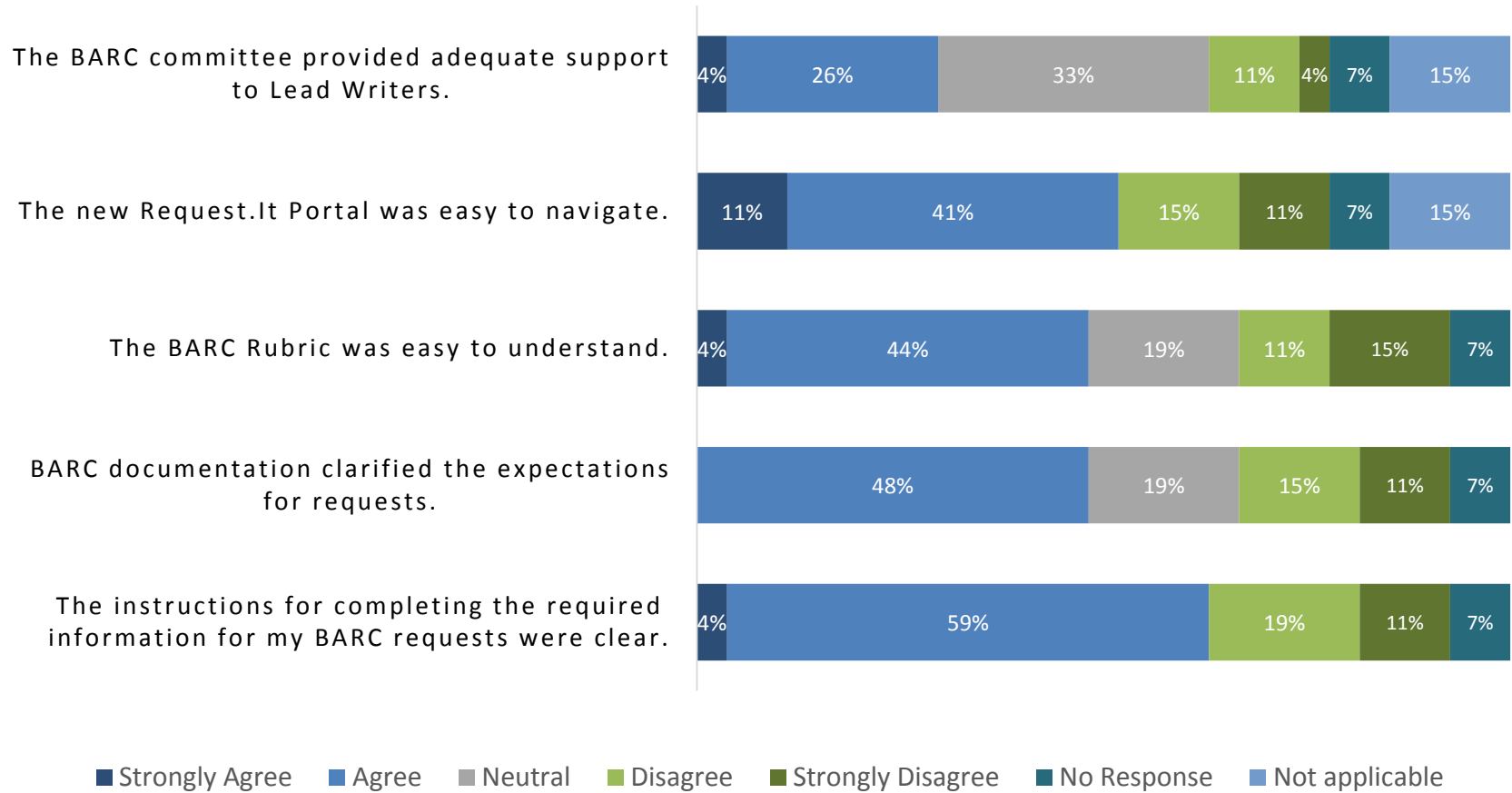
How prepared did you feel to support your assigned Lead Writers?



Resource Allocation Feedback

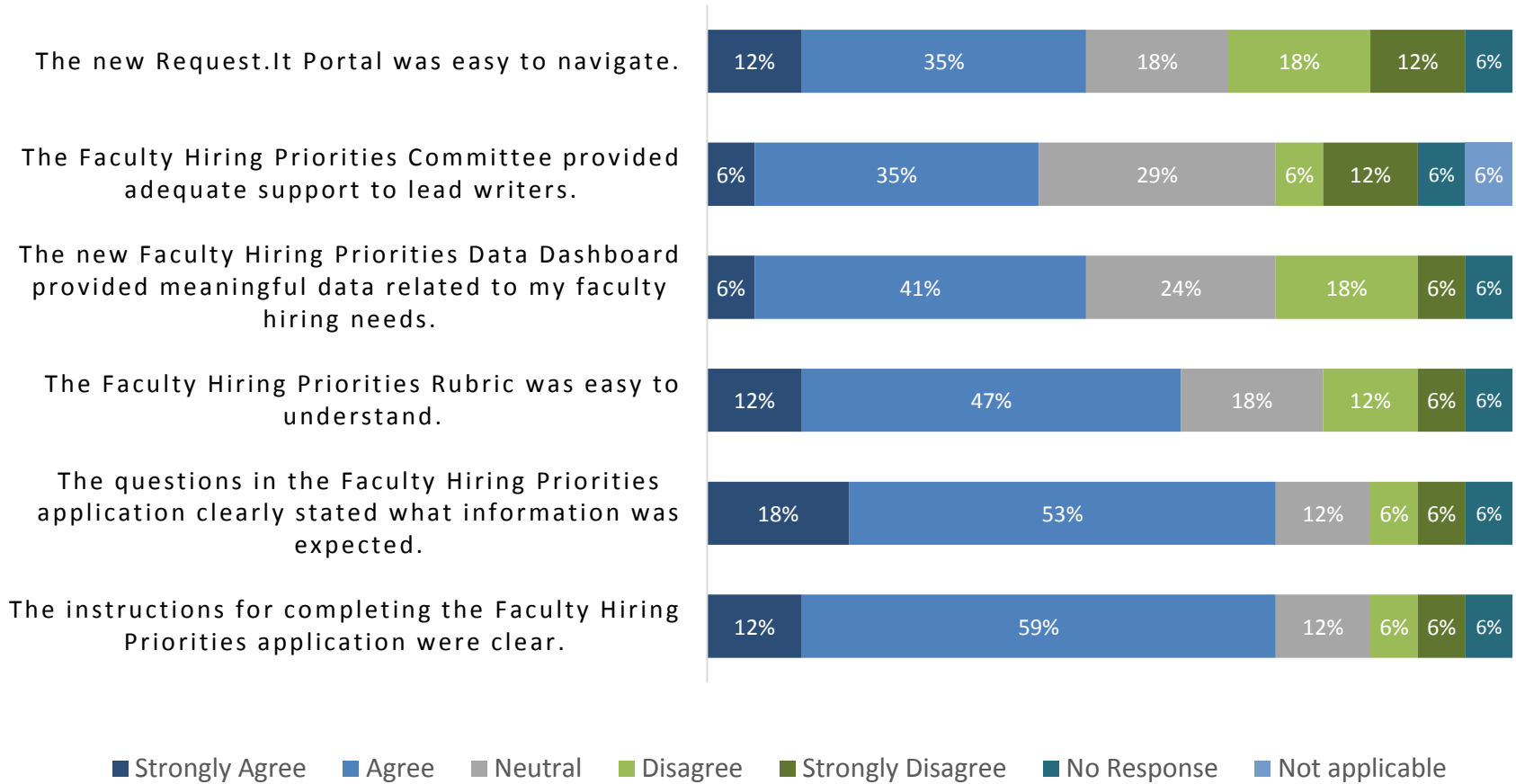
BARC Form

46% (n=27) of respondents completed a BARC request



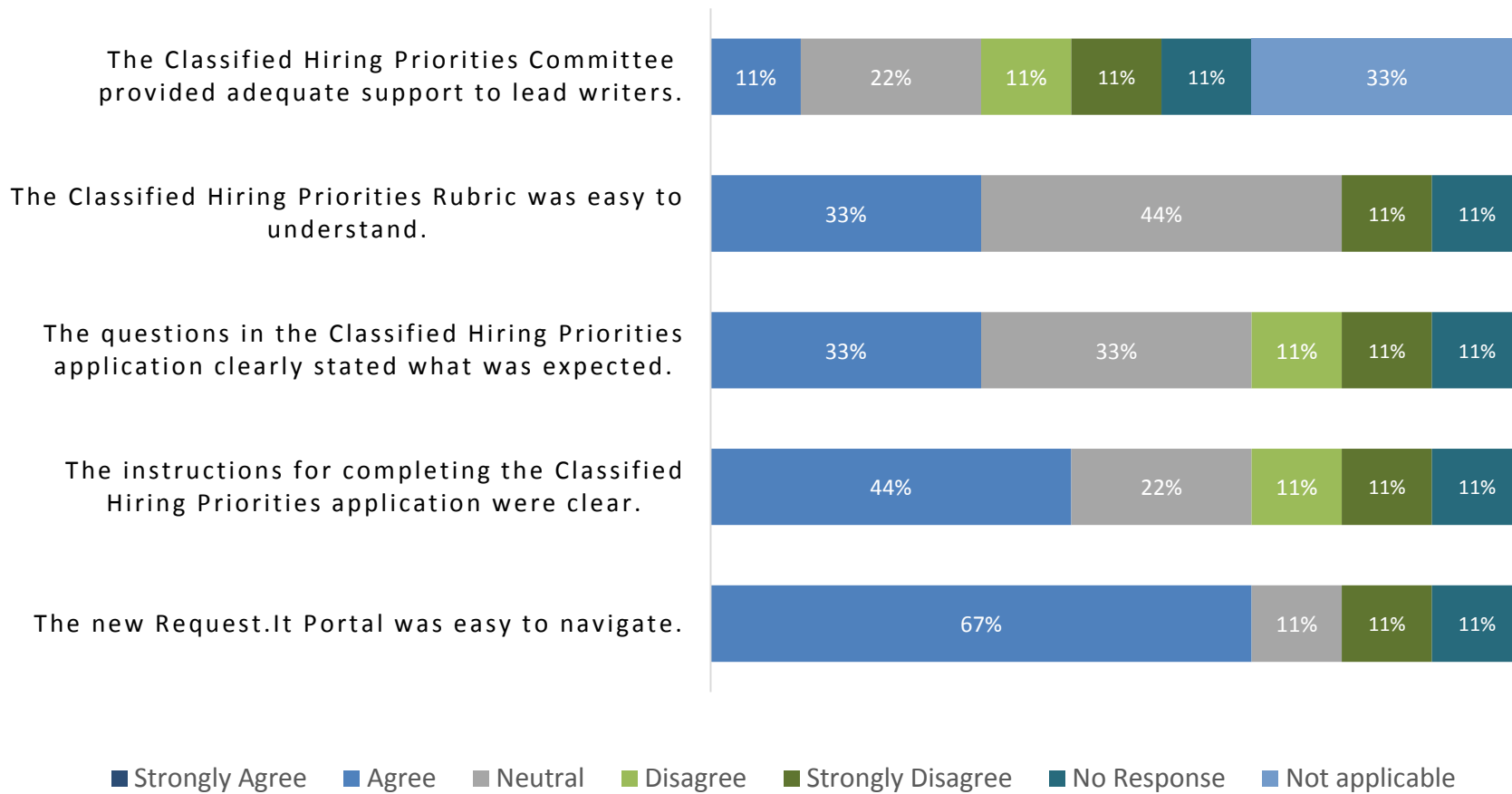
FHP Form

33% (n=17) of respondents completed a FHP request



CHP Form

17% (n=9) of respondents completed a CHP request

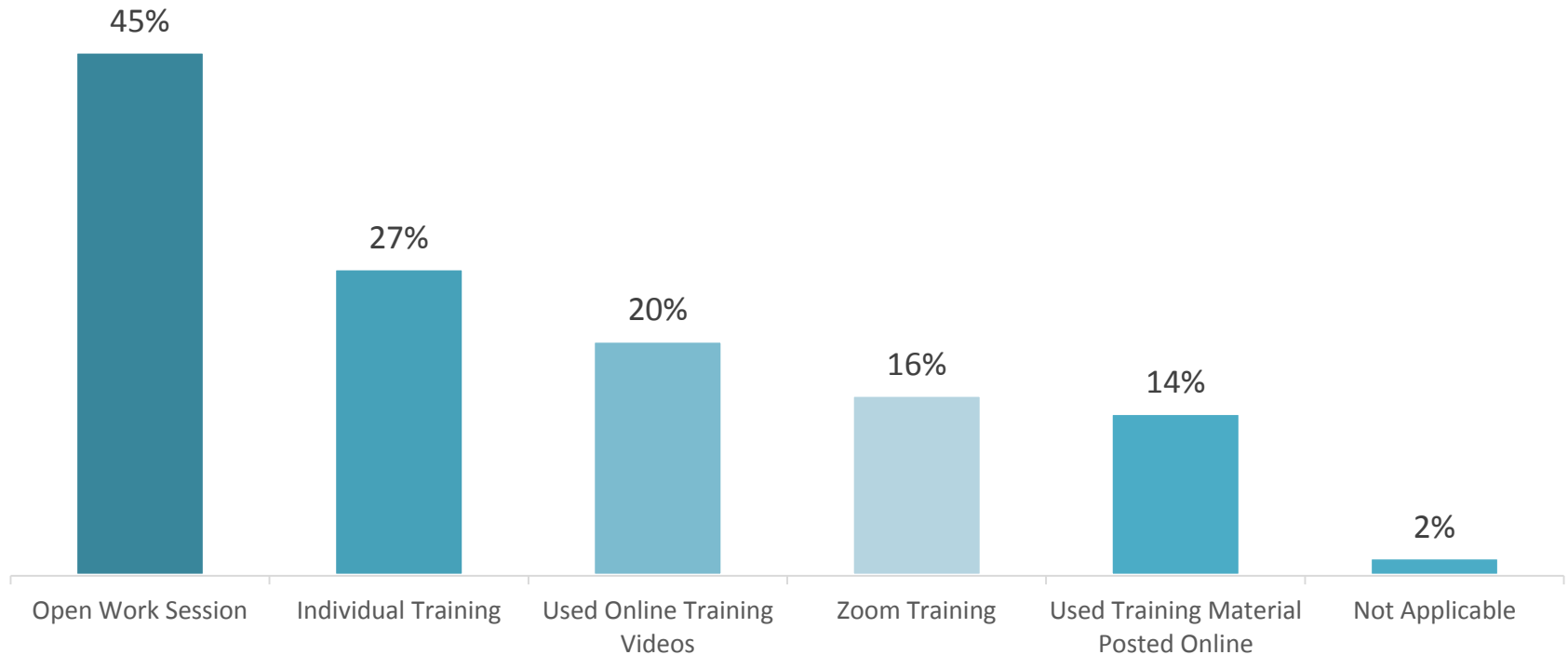


Program Review Training/Meeting

Program Review Training

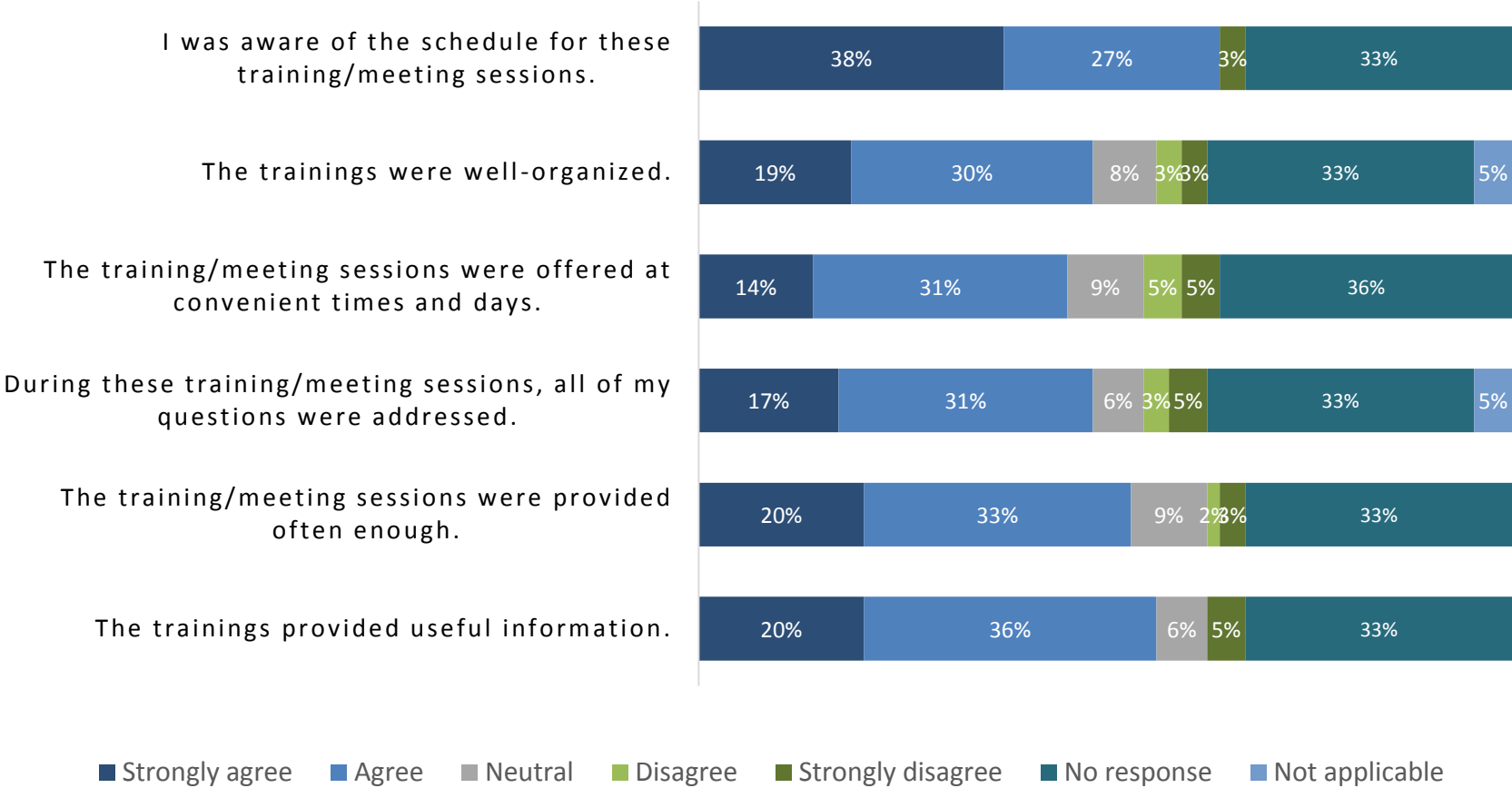
64 respondents were asked about the Program Review Training

69% (n=44) of respondents attended Program Review Trainings/Meetings



Program Review Training

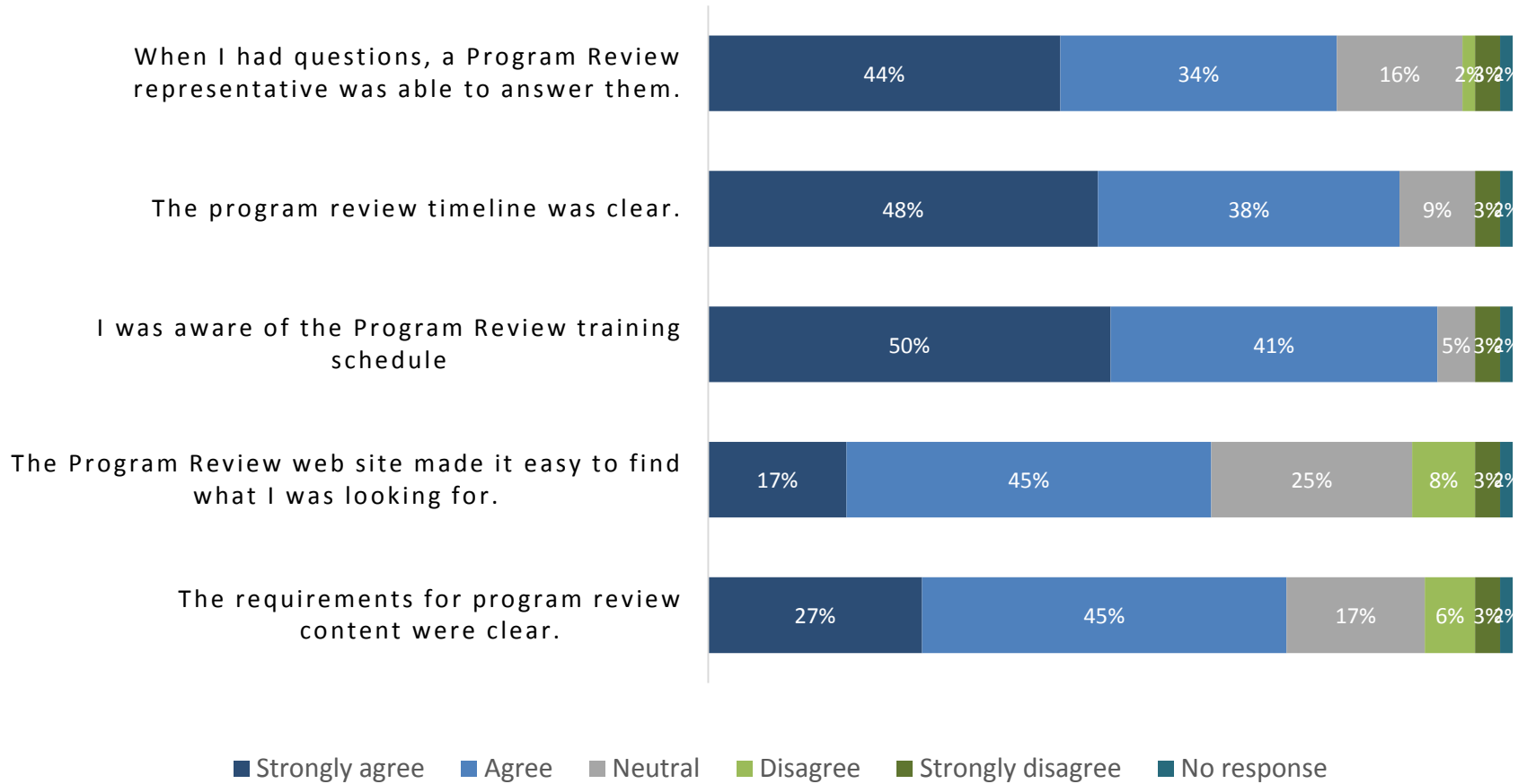
64 respondents were asked about the Program Review Training



Program Review Process

Program Review Communication

64 respondents were asked about the Program Review Communication



Most Valuable Aspects of Program Review Process



- The Program Review module and its content
- Access to Data Dashboards and data packets
- Training, workshops, support from various sources when needed
- Access to past program reviews
- The new REQUEST.it Portal

Recommendations from All Data for 2018/19

1. Provide faster decisions and communication from resource request committees
2. Simplify module content and format
 - Reduce redundancy
 - Shorten requirements
 - Increase efficiency
3. Simplify the TaskStream system/platform
4. Provide additional resources/examples for resource request forms
5. Provide more training and support